



## iDashboards Provides Nemours with Physician Performance Scorecard

### About the Company

Nemours, one of the nation's largest children's health systems, owns and operates the Alfred I. duPont Hospital for Children in Wilmington, Del., as well as four major children's specialty centers in Florida.

### Business Drivers for Dashboards

Nemours sought a method for each of its more than 440 physicians to monitor his or her performance across different evaluation criteria. Scores were based on nearly 887,000 patients' feedback.

### End Solution

With iDashboards, hospital administrators and physicians can now easily monitor their department performances through charts and scorecards. When a physician mouses over his ID Number in the speedometer chart, for example, he will automatically see his performance highlighted in all other charts.



Nemours' Chief Knowledge, Quality and Safety Officer, Stephen T. Lawless, MD, MBA, has sponsored the introduction of dashboards for Nemours. From his perspective, *"Dashboards are not just a way of displaying data. We are using dashboard as another strong communication tool to let our associates know, in a seamless manner, that their efforts are making a difference. Being able to accomplish this without excessive internal resource requirements is a key asset."*